

CERTIFICATION LEVEL COMPARISON



CAR-PART PRO™ CERTIFICATION REQUIREMENTS:

Any exceptions to these terms must be agreed upon by the buyer and seller in writing at the time of the purchase.

Warranty

Guidelines:

- The prices displayed on Car-Part Pro will include warranty fees charged by the seller.
- Individual parts or part categories that have no refund will be flagged "AS IS" by using a filter applied to the Car-Part upload.
- The "AS IS" designation can be added to the description of any individual part in the seller's IMS.
- "AS IS" parts are not more that 5% of the seller's total inventory.
- Seller can require that parts be returned the same condition as sold except for normal wear and tear.

1	1	/	30 day standard warranty (or better) required on all parts except those parts designated "AS IS" with a filter.
	1		90 day warranty option (or better) required on all parts except those parts designated "AS IS" with a filter.
1			1 year warranty option (or better) required on all parts except those parts designated "AS IS" with a filter.

Refund

Guidelines:

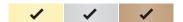
- A store credit is not considered a refund.
- If a part is under warranty and the seller is unable to find a replacement, the seller must provide a refund even past the refund time period.
- Restocking fees can only be applied to a cutoff, a nose, or parts designated as having a "restocking fee" in the Car-Part Pro Configuration.
- A restocking fee, "AS-IS", "EXCHANGE ONLY", or "RESTOCKING FEE" can be added to the description of any individual part in the seller's IMS management system (no more than 5% of listings).



Delivery

Guidelines:

- The prices displayed on Car-Part Pro will include delivery fees charged by the seller.
- Parts provider must deliver parts to professional repairers.



Body Part Pricing

Guidelines:

• Seller must disclose part pricing type (actual, list, or undamaged) in part listings.





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ARA® Part Grading

Guidelines:

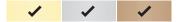
- Seller must adhere to ARA Part Grading Standards for body and mechanical parts (excluding remanufactured or new undamaged parts).
- Seller must indicate damage to body parts and mileage for mechanical parts in a way that they can be graded by Car-Part using ARA Part Grading Standards.



iCPMTM

Guidelines:

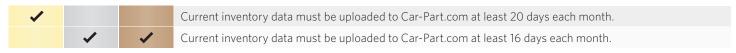
• Seller must use iCPM and respond to inquiries as promptly as possible



Inventory Data Requirements

Guidelines:

• Parts provider must identify all part designations recognized by Car-Part.com (including CAPA, NSF, Diamond Standard, and any distributor program approved by an insurer).



Feedback Rating

Guidelines:

• TBD

TBD TBD TBD

Shipping

1			Seller pays the shipping cost for the return of a defective part.
1	1		Seller pays the shipping cost for the replacement of a defective part.
1	1	✓	Seller pays the shipping cost for the return of an incorrect part chosen by seller.
1	1	✓	Seller pays the shipping cost for the replacement for an incorrect part chosen by seller.
1	1	✓	Buyer pays the shipping cost for the return of an incorrect part chosen by buyer.